

Money- Prisoner Deposits – Change in Vendor

On 02/01/2017 the process for friends and families to deposit money into prisoner accounts will change.

MDOC will be transitioning from the current vendor, JPay Inc., to the new vendor, GTL Financial services on 02/01/2017 for deposits to prisoner accounts. JPay Inc. will continue to process payments until 02/28/2017, but family and friends should begin transitioning to GTL Financial services beginning 02/01/2017.

This change is occurring because the previous agreement with JPay Inc. for this service has reached the end of its contract term and the state conducted a Request for Proposals (RFP) that resulted in GTL Financial being selected to provide this service until at least 2020. This new contract will allow for decreased costs for friends and families for most transactions, a commission to for the PBFs and expanded service options, including lobby kiosks that will accept deposits at select facilities starting later this year. Funds currently in a prisoner's account will not be impacted by this change, nor will funds in transit to JPay if they are received and processed prior to 2/28/2017.

Lockbox Deposits

All deposits from family members and other members of the public will be processed by GTL Financial Services. Money orders will need to be made payable to GTL Financial Services and sent to the lockbox address below. A Deposit form must be included with the money order, and mailed to the following:

GTL Financial Services
2603 NW 13th Street
P.O. Box #328
Gainesville, FL 32609-2835

There will be no processing cost for any funds sent to the GTL lockbox

- Any notes or letters included with the mailing will be discarded by GTL. Deposits may not exceed \$300.00 in value and all money orders must be issued in US dollars.
- Deposit forms are available at each correctional facility and on-line.
- Any questions regarding processing of money orders should be directed to GTL at 866-333-5729.
- Money order deposit forms:

English



MI DOC Deposit Slip-
Trust Deposits 120821

Spanish



MI DOC Deposit Slip-
Trust Deposits 120821

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Cash/Credit/Debit Card Deposits

GTL will accept deposits to prisoner's accounts electronically at www.ConnectNetwork.com or via phone. Fees apply to both of these transaction types. More information about the current rates and delivery times can be found on the GTL website.

Processing Fees for Credit/Debit Card Transactions

Amount	Current Online Deposits	GTL Online Rates Effect 2/1/2017	Current Phone Deposits	GTL Phone Deposit Rates Effective 2/1/2017
\$0-\$20.00	\$3.95	\$2.95*	\$4.95	\$3.95*
\$20.01-\$100.00	\$6.95	\$3.95*	\$7.95	\$4.95*
\$100.01-\$200.00	\$8.95	\$2.95*	\$9.95	\$3.95*
\$200.01-\$300.00	\$10.95	\$2.95*	\$11.95	\$3.95*

*\$1 from each deposit will be credited to the Prisoner Benefit Fund (PBF)

GTL Financial will offer cash/credit/debits deposits at select facility kiosks. The fee for cash deposits at a facility will be \$4.00 per transaction, while debit/credit deposits will be the same as the online deposit rates. \$1 from each cash transaction fee will be credited to the prisoner benefit fund. Please visit www.ConnectNetwork.com for more information about cash deposit locations and other credit/debit deposit options.

As a reminder, all transactions remain subject to the following:

- All funds received must comply with PD 04.02.105 "Prisoner Funds and Director's Office Memorandum 2017-18.
- Deposited Funds are subject to collection by the Michigan Department of Corrections to pay for obligations imposed by the sentencing court or the Michigan Department of Corrections in accordance with applicable Departmental policies.